

LO1: PRINCIPLES OF EFFECTIVE COMMUNICATION IN A CO-DESIGN LEARNING ENVIRONMENT

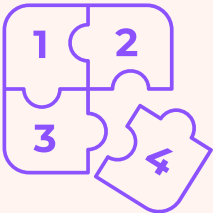
INCLUSIVITY AND RESPECT

- Encourage diverse perspectives:** Create opportunities for all voices to be heard, especially those from marginalized or underrepresented groups.
- Respect and empathy:** Foster an environment where participants feel respected and valued. Avoid judgment and remain open to different ideas.



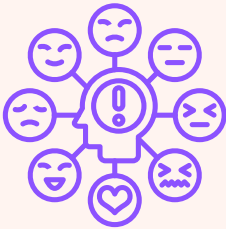
CLARITY AND SIMPLICITY

- Use clear language:** Avoid jargon or overly complex terms that might confuse participants. Tailor language to the audience's level of understanding.
- Define objectives and roles:** Clearly communicate the goals of the co-design process and the roles of each stakeholder.



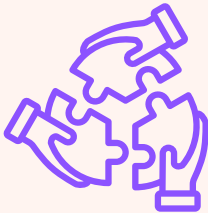
ACTIVE LISTENING

- Engage fully:** Show attentiveness through body language, eye contact, and verbal affirmations.
- Paraphrase and reflect:** Rephrase participants' contributions to confirm understanding and validate their input.



COLLABORATIVE MINDSET

- Shared ownership:** Emphasize that all participants are equal contributors to the process.
- Focus on solutions:** Steer discussions toward constructive problem-solving and innovation.



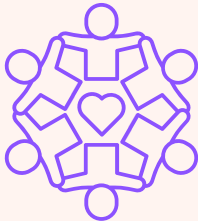
OPEN-ENDED QUESTIONING

- Stimulate ideas:** Use questions that prompt deeper thinking and exploration (e.g., "How might we...?" or "What if...?").
- Encourage dialogue:** Avoid yes/no questions to foster richer discussions.



CULTURAL SENSITIVITY

- Acknowledge differences:** Be aware of cultural, linguistic, and social dynamics that may impact communication.
- Adapt communication style:** Tailor interactions to respect cultural norms and practices.



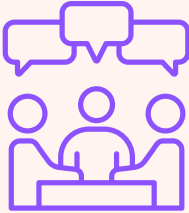
FEEDBACK AND ITERATION

- Provide constructive feedback:** Offer input that is specific, actionable, and supportive.
- Encourage feedback loops:** Allow participants to give and receive feedback to refine ideas collaboratively.



TRANSPARENCY AND HONESTY

- Share information freely:** Ensure all stakeholders have access to relevant information.
- Admit uncertainties:** Be upfront about limitations or unknowns in the process.



USE OF VISUALS AND TOOLS

- Leverage visual aids:** Use diagrams, charts, and collaborative tools to enhance understanding.
- Integrate digital platforms:** Incorporate platforms for real-time collaboration.

